



FERNANDO MÉNDEZ

CHIEF SHARED SERVICES OFFICER

Fernando Mendez joined Softtek in 1987, and today is in charge of Shared Services, responsible for supplying the necessary resources for the company's operations at the global level. As CSSO and Partner, Fernando leads cross-functional teams and strategic decision making to ensure key performance indicators are met across the enterprise. His teams are responsible for HR Administration, Facilities Management and IT infrastructure.

Throughout his 30-year career with Softtek, Fernando has held various leadership positions, spanning from sales, operations, and administration in different industries, markets, and technologies. One of Fernando's core attributes is his firm belief in the entrepreneurial spirit that has been fundamental to Softtek's philosophy and growth. He strongly supports the innovation, passion, collaboration, continuous improvement, leadership, and energy that plays an important role in characterizing Softtek's culture. In 2014 Fernando spearheaded what today is Softtek's RunLean initiative, a corporate training and model designed to engage team members to be more agile, embrace an entrepreneurial mindset, and to create value on a daily basis for clients and within their teams.

He holds an Electronic Systems Engineering degree from Instituto Tecnológico de Estudios Superiores de Monterrey, a Top Management Program (AD2) from IPADE, and a Master's Degree in Education from IEEEE.