



## ROBERTO MONTELONGO

### CHIEF OPERATING OFFICER

Roberto Montelongo currently serves as Chief Operating Officer at Softtek. His experience as Operations Director for Nearshore led him to take this role to the global level in 2008. Since then, he has been responsible for the operation of various service delivery units, management of the company's capacities, compliance of service level agreements (SLAs), and for diverse quality certifications.

In September 1988, two years after integrating in the organization as an analyst and programmer, Montelongo took on the challenge of managing what was the largest project in Softtek. It was in 1997, after running the most ambitious of retirement fund projects that had been carried out, when he became vice president of Softtek, in charge of the U.S. operations.

Before joining the company, Roberto was a leader of capacity planning in Bancomer—one of the largest banks in Mexico—from 1983 to 1986.

Montelongo is the President of the Software Council of Nuevo León (Csoftmty). He holds a B.A. in Electronic Systems Engineering from the Instituto Tecnológico de Estudios Superiores de Monterrey (ITESM).