



CASE STUDY / INSURANCE

#5 Insurance Company in Argentina Ensures Operations Continuity and Enables New Business Models through Enterprise Management Services

Enterprise Management Solutions Life-cycle | Industry-specific Solutions Life-cycle





About the customer



Top 5
car insurance company
in Argentina.



Top of mind
as insurtech in
Argentina.



500K+
customers.



Softtek

INSURANCE| #5 Insurance Company in Argentina Ensures Operations Continuity and Enables New Business Models.



Business challenges

The organization sought to ensure operations continuity and enable new business models.

1

Ensure operation continuity.

2

Improve operative efficiency.

3

Process standardization.

4

Develop new business models.



How Softtek comes into play

2018 Spinoff Rollout & Begin Operation
Perform a spinoff for a digital insurance company, implementing and operating in less than 4 months

2017 AMS SAP
Knowledge transfer and operation stabilization, implementing application management methodologies to enable a reliable operation

2017

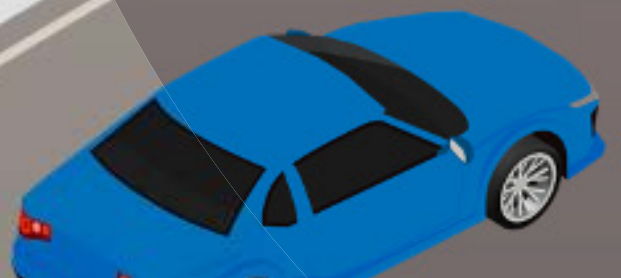
2018

2019 Business Assessment
Perform a process consulting assessment in order to integrate a business unit into the core SAP platform. Doing so identifies processes that can be leveraged and others that need to be constructed under the same technical platform, providing corporate enterprise visibility

2019

2020
Ensure business operations during COVID 19 through support and maintenance for a reliable operative environment

2020





Organization impact

100%

availability, ensuring business operation

32%

improvement to operation processes.

Enable

the development of new digital business

34%

reduction in time to solutions events



ABOUT SOFTTEK

Founded in 1982, Softtek is a global company and the largest provider of IT services from Latin America. With a broad portfolio of business-transforming products and solutions, Softtek helps Global 2000 organizations evolve their digital capabilities constantly and seamlessly, from ideation and development to execution.

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