



Softtek®

CASE STUDY / INDUSTRIAL

Major Motorcycle Manufacturer Generates Efficiencies and Aligns IT with Business Goals through Lean Operations and Project Delivery

Optimizing operations and capturing savings through global business platforms and IT solutions.





About the customer

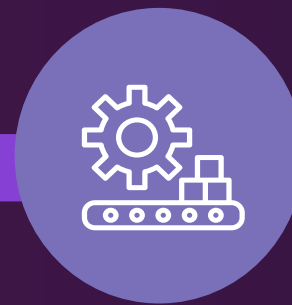
Global motorcycle manufacturer.



Premium global brand.



dealerships in more than 100 countries.



Manufacturing plants across the world.



Multicultural organization.





Business challenges

The client was experiencing project inefficiencies and revenue loss due to a misalignment of its global IT processes and business areas.

1

Establish a global practice to transform business operations.

2

Obtain lean operations to achieve more competitive cost structure.

3

Embed effectiveness and efficiencies to align IT with the business.

4

Improve IT reliability across business areas.

5

Align IT with the business.



How Softtek comes into play

Softtek implemented nearshore and core teams to help the client improve process delivery, set up knowledge & data management processes, leverage digital labor, improve quality, and implement virtual training, which helped resolve the misalignment and reduce costs globally.

Launched innovative IT deployment

model to kick-start international operations while reducing costs.

Established highly experienced core teams to manage end-to-end business processes with a continuous improvement and automation-first mindset.

Enabled profitability by implementing new operational model to serve new markets.

Embedded organizational change management approach, empowering the knowledge worker.

Increased effectiveness of processes through efficient engagement of business SMEs and leaders.

Implemented a nearshore-enabled solution to tightly align IT to business areas, globally.





Business impact

Softtek's comprehensive Agile solution helped the client successfully align business and IT goals, reducing time to value and costs. Through this partnership, Softtek was recognized as the client's best technology partner.



Reduced time to value by using accelerators in agile SAP global rollout program.



Increased cross-functional collaboration, driving leaner, more efficient operations.



Smooth transition of teams to work remotely and continue to meet timelines.



60% IT savings compared to prior SAP implementation.



Recognized as best technology partner, supporting business transformation strategy.



ABOUT SOFTEK

Founded in 1982, Softtek is a global company and the largest provider of IT services from Latin America. With a broad portfolio of business-transforming products and solutions, Softtek helps Global 2000 organizations evolve their digital capabilities constantly and seamlessly, from ideation and development to execution.

info@softtek.com
softtek.com